



FAQ

WHEN WILL THE CLUB BENEFITS BEGIN?

The Stitch People Club will begin October 1, 2022, so benefits will begin then. Memberships will be available indefinitely thereafter for new sign-ups. The club membership and benefits will be recurring on a monthly basis. Memberships require a minimum 3-month commitment, regardless of when the initial sign-up date is.

ABOUT THE FREE SP COMMUNITY STITCH-A-LONG

This will begin in January! We are taking submissions for the SAL from now through December 2. Do participate! We'd love to see what you design. [Click here to learn more about the design needs and requirements](#) (and to download a template to design by hand if you'd like it!) [Click here to submit your design.](#)

ABOUT THE MONTHLY CLUB FREEBIE PATTERN

Updated on the 1st of each month. Log into your Stitch People account to see latest available downloads, and keep an eye on your email for notifications. Please understand these patterns are for Stitch People Club members only and are not to be shared with anyone who does not have their own membership. All freebie patterns that have been released since your membership start date will be accessible to you via your account at StitchPeople.com.

HOW DOES THE PERPETUAL DISCOUNT WORK?

Whether you're eligible for a 10% (Stitch-Fun) or 15% (Stitch-Fanatic) discount, it will be associated with your email/account on StitchPeople.com and will be automatically applied at check out. You must be logged into your account for it to be applied. The discount applies to any product, excluding gift cards and shipping costs.

HOW DOES PRIORITY SUPPORT WORK?

Details about priority support will become available on October 1, 2022.

WHAT IS THE PROFILE & CHAT AREA AT STITCHPEOPLE.COM?

With our updated website we have the capacity to run community-like efforts directly through StitchPeople.com. Stay tuned for info about setting up your profile and participating in the members-only chat area on October 1st.





MEMBERSHIP TIERS & BENEFITS

STITCH-FREE

Absolutely Free

- ✖ Weekly Stitch People Community SAL pattern
Beginning January 2023

STITCH-FUN

\$9/Month

- ✚ Weekly Stitch People Community SAL pattern
- ✚ 1 Free pattern each month
- ✚ 10% Store-wide discount to *StitchPeople.com*
- ✖ Priority support via club-exclusive support form
- ✖ Social profile & club-exclusive chat area at *StitchPeople.com*

STITCH-FANATIC

\$15/Month

- ✚ Weekly Stitch People Community SAL pattern
- ✚ 1 Free pattern each month
- ✖ Priority support via club-exclusive Support form
- ✖ Social profile & club-exclusive chat area at *StitchPeople.com*
- ✚ 15% Store-wide discount to *StitchPeople.com*
- ✖ 50% off Stitch People classes & events
- ✚ Monthly Sip n' Stitch digital hangout (on Zoom)
- ✚ Access to Stitch People's library of past events & classes (1+ yr old)

To learn more about the club or upgrade your membership status, visit stitchpeople.com/club today!



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WHEN WILL THE MONTHLY SIP N' STITCH TAKE PLACE?

The 'Stitch-Fanatic' level of club membership includes a monthly Sip n' Stitch Zoom hangout. The schedule for upcoming Stitch People Club Sip n' Stitch hangouts will be available on October 1st. They will last 60-90 minutes and the times and days will vary a bit to accommodate differences in schedules. Emails will go out ahead of each event with necessary links and information.

ACCESS TO PAST CLASSES & EVENTS

Your StitchPeople.com account will allow you access to Stitch People's past events of 1+ year old, in the same area you'll find past purchases and patterns.

SUBSCRIPTION FREQUENCY

You'll be charged according to the schedule you purchased, on the same date of the month you've first signed up. We require a three month minimum for each subscription.

CANCELLATIONS & TRANSFERS

You can cancel your club membership at any time once the first three months have passed. You can log into your account at StitchPeople.com to manage this. Memberships are nontransferable. If you have an emergency need to cancel, please contact us via the priority support channels or by emailing info@stitchpeople.com

